

# Junior Keeper Holiday Programme – Visit Information

### Things to Note

- Drop off is from 9.45am at reception (the day starts at 10.00am sharp!)
- Pick up is from 3.45 4.00pm at reception.
- Our full-time staff all have up to date First Aid Certificates and are trained in Child CPR.
- We have a First Aid Kit and AED located at reception.
- Our ratio is a maximum of 1:7 staff to children.
- Multiple of our staff have experience with Holiday Programmes and have worked with children in the past.

(More Healthy & Safety information can be found in our RAMs form.)

#### Things to Bring

- Sun hat, sunscreen and a drink bottle!
- Rainjacket (the weather can be unpredictable so it is good to be prepared!)
- Covered shoes a pair of sneakers and gum boots if you have them.
- Change of clothes. Make sure kids wear clothes/shoes you don't mind getting dirty some activities involve going off the beaten track so a bit of dirt is inevitable!
- Required medicine this must be discussed with and handed over to staff upon drop off.
- Please send your children with a packed lunch and some morning/afternoon tea. We have a very small-scale café but sometimes wait times for food can be excessive of 15-20 minutes through school holidays, so it is a good idea to come prepared rather than with money to buy lunch.

#### **Daily Outline**

#### Every day will include a variation of the following activities:

- Getting to know the group (e.g. a Name Game)
- Preparing and handing out enrichment for our various animals (e.g. Donkey, Horse, Kea, Possums, Pigs, Rabbits etc)
- An outdoor game or indoor craft activity (depending on the weather!)
- A walk around the park while completing an activity (e.g. a scavenger hunt)
- Watching and assisting with Lion Feeding and Kea & Possum Feeding
- Helping with the afternoon feed of the farm animals and native birds

As well as the above outline the kids will learn about our various species, how we care for them and the effect different animals have on our native environment.



## Junior Keeper Holiday Programme - Terms & Conditions

- 1. Participants must follow all instructions given by our staff during the day. If instructions are not being followed or the participant is being disruptive Paradise Valley Springs may contact the parent/caregiver to collect their child immediately.
- 2. Participants must be a minimum of eight years of age for the Programme.
- 3. Children must be confident to attend the Programme without parents/caregivers. Parents/caregivers are not permitted to attend the Programme with their child/children.
- 4. Due to the high demand of this programme, **full payment must be made prior to the day of your booking.** Your booking will only be confirmed once payment has been received in full.
- 5. All activities involve some element of risk. Paradise Valley Springs will not be liable for any personal injury or for any lost or damaged property.
- 6. As part of the Holiday Programme children will be entering enclosures/paddocks with animals under the supervision of staff.
- 7. You give permission for first aid to be administered to your child if required. All of our full time staff have current First Aid Certificates and knowledge of our emergency procedures.
- 8. Paradise Valley Springs has been notified on the Personal Details Form for your child of any known allergies, medications, disabilities or injuries that may impact on your child's participation.
- 9. Children may be photographed during the day of their Programme and these photos may be used by Paradise Valley Springs for promotional purposes.
- 10. Appropriate clothing must be worn on the day for the children's safety and comfort, please be advised this may get dirty. We advise children wear layers to adjust to the varying temperatures at Paradise Valley Springs, some areas can be quite cold under the tree canopy. Make sure to bring warm layers and a rain jacket, a hat and sunscreen.
- 11. Sensible footwear must be worn during the programme, they must be covered/closed (we suggest gumboots if you have them and a pair of sneakers).
- 12. Children must be dropped off no earlier than 9.45am and be ready to start the Programme at 10.00am. Pick up is from 3.45pm and children must be picked up no later than 4.00pm.
- 13. Paradise Valley Springs reserves the right to cancel the programme for any reason, in which case a full refund will be given.

**Refund policy**: No refunds if attendee cancels less than 48 hours before the start of their booking time. A full refund will be given if Paradise Valley Springs is given at least 48 hours notice of cancellation by the attendee. All third party fees charged to Paradise Valley Springs will be deducted from any refunds (ie. online credit card payment fees).

By selecting "Agree" on the Personal Details Form you are acknowledging that you have read and agree to all of the above Terms and Conditions.